

Terms of Service

Overview

These Terms of Service (“Terms”) govern the services provided by **Cell Geeks Rayford** (“Company,” “we,” “our,” or “us”). By using our repair services, you (“Customer,” “you,” or “your”) agree to these Terms.

By using our site and/or purchasing from us, you agree to these Terms of Service, including any additional terms and conditions referenced or linked herein.

1. Services Provided

- We provide diagnostic, repair, and replacement services for mobile phones, tablets, laptops, and related electronic devices.
 - Services include (but are not limited to): screen replacement, battery replacement, charging port repair, software troubleshooting, water damage treatment, and accessory sales.
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2. Estimates & Pricing

- Customers will receive an estimate before repair. Prices may vary if additional issues are discovered.
 - If additional costs are required, we will seek your approval before proceeding.
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3. Repair Authorization

- By leaving your device with us, you authorize **Cell Geeks Rayford** to perform the necessary repair(s).

- You confirm you are the legal owner of the device or have authorization to request service.
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4. Warranty

- Repairs performed by us are covered by a limited warranty of **7days** from the date of service.
 - Warranty covers parts and labor used in the repair. Liquid damage devices cover no warranty at all as soon as you step out of the store.
 - Warranty is void if:
 - The device shows signs of physical damage after repair.
 - There is liquid damage or tampering by another repair provider.
 - The issue is unrelated to the original repair.
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5. Data & Liability

- Customers are responsible for backing up their data before repair. We are **not liable** for any data loss.
 - While we take care during service, we are not responsible for:
 - Pre-existing damage or defects.
 - Issues caused by manufacturer defects.
 - Loss of use, profits, or any indirect damages.
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6. Unclaimed Devices

- Devices not collected within **30 days** of notification may be considered abandoned.
 - We reserve the right to dispose of abandoned devices in accordance with applicable law.
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7. Payment

- Payment is due in full upon completion of the repair.
 - Accepted payment methods: [**cash, credit/debit, digital wallet, etc.**].
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8. Limitation of Liability

- Our services and all products are provided “as is” and “as available.” We make no warranties of any kind, express or implied and are not liable for any damages arising from your use of our service or products.
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9. Governing Law

- These Terms are governed by the laws of the United States.
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10. Agreement

By using our repair services, you acknowledge that you have read, understood, and agreed to these Terms of Service.

11. Changes to terms

We may update these Terms from time to time. Continued use of our site after changes are posted constitutes your acceptance of those changes.

